



# GUARD-ALERT SECURITY NEWSLETTER

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## MESSAGE FROM THE CEO

Dear valued client,

Thank you for taking the time to read our first newsletter of 2023.

As the Easter holidays approach, I am sure you are all looking forward to a much needed break with family and friends. If you are going away, make sure you take precautions to keep your home and business safe while you are on holiday and to be mindful of the risks of travelling over these busy periods.

In this newsletter, we have included articles about the products and services we offer. These will give you more information on some of our lesser known services including our Investigations department. There is also a case study that shows how our team assessed a client's problem and came up with a workable solution. I hope you find these interesting and informative.

This year I am happy to report that we have won the following contracts:- Hard stock Investments (Pvt) Ltd, Motor Sales and Agencies (Pvt) Ltd, Muchmand (Pvt) Ltd, Bhika Brothers Properties (Pvt) Ltd, Lobels Bread (Pvt) Ltd, and Atlas Agri Tobacco (Pvt) Ltd.



Thank you to all our new and existing customers for your support and I would like to assure you that we are constantly working to ensure we provide all our customers with Total Security Solutions for their homes and businesses. I wish you a peaceful, secure and safe Easter break whether you are staying at home or travelling.

Best regards,

Richard Robinson  
Chief Executive Officer

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## SMART FIRE ALARM SYSTEMS

Our client, a petrol manufacturer, was having problems with their fire alarm system at the Victoria Falls International Airport. They asked our team to assess the situation and find a solution.

Our team suggested installing a SMART fire alarm system. This is an SMS module or panic button and a control panel which sends remote commands to another control panel following a specific trigger.

The previous fire alarm system depended on the fire station staff either hearing a siren from the jet fuel depot or getting a distress call before they reacted. The problems with this system were the distance between the depot and the fire station, the amount of noise at the airport and the unreliable network coverage faced in Zimbabwe.

In this case, the alarm is triggered by mobile, remote panic buttons that the staff at the jet fuel depot keep on their person at all times. The panic buttons trigger a siren at the jet fuel depot and a siren at the fire station to alert the staff.

As well as speeding up response times, this system helps to protect the workers at the jet fuel depot by ensuring that they do not have to get to a static alarm or panic button if a fire erupts.

The system was rigorously tested and installed with resounding success. This SMART fire alarm system is currently being used at the facility and is cutting down response times which has the potential to save lives and equipment that was not previously possible.



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## INVESTIGATIONS DEPARTMENT

Within Guard-Alert Security, we have an Investigations Department with several functions, internally and externally. To assist our investigators when conducting interviews and checks, we procured the first Automated Voice Stress Analysis Programme (AVSAPRO), a lie detector. When used in conjunction with information gathered by our officers, our expert investigators save our clients valuable time and money.



### WE OFFER THREE TYPES OF POLYGRAPH EXAMINATIONS.

**Pre-employment Polygraph Test**  
Most pre-employment checks rely on fingerprint vetting which focuses on crimes committed by the candidate. By using the AVSAPRO we can identify if candidates are concealing information about their background. The questions are structured to find out about involvement in crimes such as thefts from employers, drug use and the falsification of documents.

**Routine / Periodic Polygraph Test**  
For companies in high risk environments or with access to high value goods, our team can administer periodic tests on existing employees. These tests can be tailored to either focus on a specific issue or give a broad overview of the employee's activities. We have found that businesses who implement regular tests have significantly lower rates of theft and other offences.

**Specific Incident Polygraph Test**  
After an incident, our team can use the polygraph test to investigate the matter and establish whether the examiner should be considered a suspect. Issue specific testing is the most accurate of all polygraph testing techniques with accuracy ratings of around 95%.

Guard-Alert Security has been combating crime for over 40 years with extensive investigative experience throughout Zimbabwe. Our Investigations Team are highly trained and have many years of experience. They are qualified to detect and discourage private and public crimes nationwide. Let us help you find out the truth. Call 0242-754291-5 for more information.

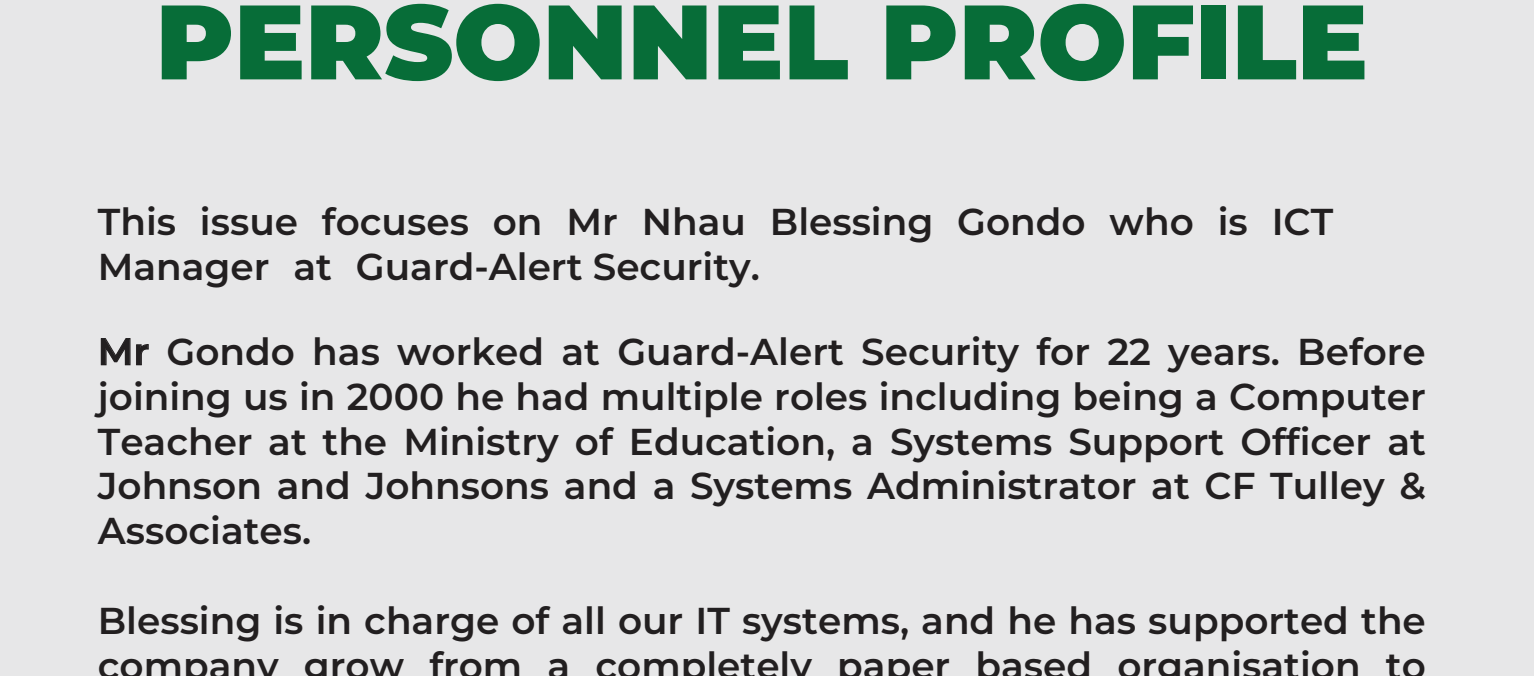
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## STAYING SAFE THIS EASTER

**While you're away, the last thing you want to worry about is that your home might be insecure - so what can you do to gain peace of mind?**

**We're sharing five top tips on how to secure your home when on holiday, allowing you to concentrate on relaxing during your getaway.**

- 1. Ensure everything is locked and secure**  
This may seem obvious but we've all experienced that heart-in-mouth moment where we're convinced we've left a window or door unlocked. A simple way to avoid this unnecessary stress is to create a checklist well in advance of your holiday. Add items such as 'check each window' and 'lock the garden gate' and make a point of spending 15 minutes making your way around your home and checking them off.
- 2. Give the illusion your home is occupied**  
A trusted friend, neighbour or family member is a valuable asset when it comes to making your home look occupied while you're away. If you have someone you can trust to pop to turn on some lights, mow the lawn, or even to park their car in your driveway, these are all useful tactics to fool would-be burglars.
- 3. Don't advertise the fact you're away**  
It can be tempting to share your holiday snaps instantly online with family and friends but it is safer to do this when you're back home.  
Other giveaways which are a boon to would-be thieves are:
  - Leaving your car fully packed with suitcases on the driveway overnight
  - Leaving your curtains permanently drawn while away
  - Writing your home address on your luggage labels
- 4. Invest in home security**  
Door and window locks are the most basic requirement of home security but they should be substantial enough to protect your property from forced entry.  
We offer both electronic and manned guarding options which will act as a deterrent to burglars. These include having a guard on your property, alarm systems, CCTV, motion sensors and security lights. Call us to find the best solution for you.
- 5. Get the right insurance**  
Despite taking every precaution to secure your home while on holiday, falling victim to crime is unfortunately always a risk.  
Check you still have insurance and ensure you have the right cover in place. Every home insurance policy has limits on how much you can claim, so you need to make sure that you are covered for the full cost of replacing the things you own.



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## PERSONNEL PROFILE

This issue focuses on Mr Nhau Blessing Gondo who is ICT Manager at Guard-Alert Security.

Mr Gondo has worked at Guard-Alert Security for 22 years. Before joining us in 2000 he had multiple roles including being a Computer Teacher at the Ministry of Education, a Systems Support Officer at Johnson and Johnsons and a Systems Administrator at CF Tulley & Associates.

Blessing is in charge of all our IT systems, and he has supported the company grow from a completely paper based organisation to where it is today. As the company continues to move towards more digitalisation the IT department will become an even more integral part of day to day operations.



He holds a number of ICT qualifications including:- HEXCO (HND, ND, NC, NFC), BCI London (Diploma in Object Oriented Programming), UZ (Diploma In Education - ICT), UZ (Certificate In Data Communication) and ZOU (Bachelor's Degree In Information Technology Honours (BITH)) at dissertation level.

Mr. Gondo has been married to his wife Catherine for 13 years and the couple have two children, a son Arnold and a daughter Cheryl. He is a devout Catholic and is a catechist at his parish in Waterfalls.

His hobbies include reading and computing.

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## GOOD JOB

Our guards are always alert and on the lookout for potential crime. Here are a few instances where guards have especially vigilant resulting in savings for our clients.

In January and February, security guard W2359 Ndlovu arrested five employees for attempting to leave the premises with company property that wasn't cleared. It was reported to management and dealt with internally.

On 08/01/2023, security guard 38294 Mufungadzira arrested an employee who was in possession of company property without a gate pass. It was reported to management and was dealt internally.

On 24/01/2023, security guard 37909 Mondo arrested an employee for breach of company policy. It was reported to management and dealt with internally.

On three occasions, while checking receipts at an exit of a commercial property, guard M3982 Muchofia found customers had been under supplied. He alerted the Stocks Administrator who rectified it.

On 08/02/2023, security guard 42167 Ndlovu arrested a shoplifter in Westgate. It was reported to management who passed it onto the police. The accused was ordered to pay for the stolen goods and was also fined by the police.

On four occasions, during February, security guard 42005 Gwatidzo arrested five employees for theft of company property while conducting searches at the exit point at a mine in Banket. In all cases, the matter was reported to management and dealt with internally.

On 26/02/2023, security guard W2798 Ndihana apprehended an employee for theft at a company in Chitungwiza. The matter was reported to management and dealt with internally.



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## OBITUARIES

Guard-Alert Group extends its sincere condolences to the family of the following member of staff who passed away recently,

W2448 Beauty Chirume (Security Guard) joined Guard-Alert 22nd of June 2021 and had been working for the company a year and a half at the time of her passing. She died from a brief illness leaving behind one dependant.

The above mentioned was a respected and trusted member of our company who will be missed by all who worked and interacted with her.

May the Lord rest her departed soul.



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For more information call us on 0242-754 291-5 or 086 770 07451 or email guardalertpr@guardalert.co.zw