



GUARD-ALERT GAZETTE

Guard-Alert Security Newsletter

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Total Security Solutions

CEO's Message

THANK YOU FOR TAKING TIME TO READ OUR NEWSLETTER.

As times become more difficult and the cash crunch hits harder, we are seeing incidents of theft and burglaries on the increase. It is important that we ensure the security of our valuables and possessions and do not take unnecessary risks like keeping quantities of cash or other valuables in the home. At Guard-Alert we offer safe storage facilities in the form of private strong boxes in our secure facilities that you can access at your leisure. We have also included in this newsletter hints to ensure that you do not fall victim to lurkers in car parks.

We offer total security solutions nationwide from our 26 branches to keep you our customer happy in the knowledge that your assets are secure.

One cost effective way to security peace of mind in the home is by signing up to our highly efficient rapid response service. I am pleased to announce that in recognition of our success in this field, we have been awarded the reaction contract country wide to Econet's Connect Home project.

I am proud of our dedicated trained team and their efforts to ensuring the safety and protection of your valuables at the most cost effective rate.

I assure you of our best service and attention at all times

R I Robinson

BREAKING NEWS SPECIAL REPORT

Guard-Alert partners with Econet Connected Home

Guard Alert is proud to announce their partnership with Econet Connected Home by providing Econet Connected Home clients with a 24 hour rapid response service in the event of any form of detected intrusion or attempted intrusion.

Econet recently launched a state of the art, smart home security service "Econet Connected Home".

This is a wireless alarm system with internal & external motion sensors plus door / window contacts, together with the siren, remote controls, panic buttons, amongst other special features. Other exciting features are Glass break, L P Gas leakage and Smoke detection sensors. I P Cameras can be installed to remotely view and monitor selected areas of the property 24/7. Smart plugs are also available to remotely switch ON/OFF appliances from a mobile application.

Contact Guard-Alert Electronics on 669426/7 for more information.

The Guard Monitoring Unit

The Guard Monitoring Unit (GMU) monitors the movement of guards through a pre-set pattern of patrolling and therefore ensures that the guard checks every pre-set point ensuring complete security coverage. This works very well for properties where it is essential for a guard to patrol pre-set points at given times.



The Guard Patrol Monitoring system works through both GPS and GPRS networks in real time for immediate assessment or for post activity assessment as the system is capable of recording the Guard's activity at the property for viewing of footage after the event.

The Unit is programmed to send a message to the 24-hour controlled Guard-Alert Electronics Control Room if the guard fails to visit a patrol point at the specified time. The Guard-Alert Electronics Controller will then contact the client; or Guard-Alert Operations, and advise them that the Guard has not completed his designated patrol. Thereafter, appropriate action can then be taken, such as the deployment of a reaction vehicle and crew or Operations Supervisor to check if any adverse situation might have occurred at the premises. As added back-up, the unit also comes with a panic button for the Guard on site to use in cases of emergencies. This is also linked to the 24-hour controlled Guard-Alert Electronics control room that will dispatch a Rapid Response Crew if necessary.

The Guard Monitoring Unit is supplied and installed at no charge to the client, though it will remain the property of Guard-Alert Electronics. A nominal monthly fee is charged to cover the hiring and monitoring of the device.



Question and Answer

Q- I have always heard of something called geofencing and historical feedback in vehicle tracking, can you tell me what this is?

A-Geofencing allows the user to pre-set operational routes or boundaries for your vehicle(s). If there are any violations of these operational routes or boundaries, the administrator will be instantly informed of this by use of an alerting system such as a message on the cellphone or email. Detailed information of the violation can be obtained by getting a printout of the report.

A- Historical feedback- The vehicle owner can view how your vehicle has travelled for any particular date, time or period for current travels or the selected date required for viewing. It shows time, speed and any violations that would have taken place.

Contact Pinpoint Tracking for your vehicle tracking needs and for more information on 669426/9 or cellphone 0782 403 807.



Car Park safety tips

Due to the increase in the number of breaks ins into vehicles at car parks, car owners need to be more vigilant with the security of their vehicles. Here are a few tips on how you can better secure your valuable assets.

- Observe the surroundings carefully before you park your vehicle. Try and park close to a car park attendant or security guard
- Be sure that there is no vehicle trailing you before you park
- Watch out for suspicious vehicles seated in parked vehicles

- If you are using a remote control to lock your vehicle, ensure that your vehicle is locked by trying the door before you walk away. Thieves are now using jamming devices so that it appears the vehicle has locked.
- It used to be said do not leave valuables exposed and place them in the boot. However, now it is advised that you carry all your valuables with you as thieves have been known to force open doors and easily open boots using the lever inside the vehicle
- Avoid driving around carrying huge sums of money especially after coming from the bank, or from collecting cash
- Ensure that your car alarm is activated anytime you leave the car unattended
- When entering your car do not allow strangers or even vendors to chat to you- rather get in the vehicle, lock your car and then start conversing with them
- Lastly, but most importantly, do not leave children or pets in vehicles as temperatures tend to soar inside the vehicles

Management Profile



It is important that our clients know who they have to deal with on a day to day basis should the need arise. This issue focuses on Regional Manager Matekenya, who is responsible for guarding operations in the Northern Region.

Regional Manager, Harare- Northern Region (area covered includes city centre, residential areas in the Northern suburbs and extends to Ruwa and Norton). Mr Gift Matekenya joined Guard-Alert on 1 November 1999, after retiring from the Zimbabwe Republic Police- Support Unit having served the force for 20 years. Mr Matekenya joined Guard-Alert as an Operations Officer based in Harare, where he was subsequently transferred to Bindura, then back to Harare. In 2001, Mr Matekenya was promoted to a District Officer in charge of the branch in Mvurwi and was later transferred to in 2003 to Kadoma as a District Officer this time in charge of the region covering Chegutu, Kadoma, Sanyati and Gokwe North. In September 2010, Mr Matekenya was promoted to Regional Manager, a position he holds to date.



Customer Feedback

What our customers say

It is not just us who notice the good work, passer- by also notice the difference that Guard-Alert guards make.

Att: Group HR Executive,

I would like to comment on your above-mentioned guard. She is currently stationed at Bon Marche Eastlea Branch where I am a regular shopper and I am known for being vocal. Herewith her good points, observed over a period of 2 years:

1. She is dressed impeccably and immaculately at ALL times. Her uniform is always clean. Her hair styles are on point. Her fingernails are clean.
2. She greets customers no matter what time of the day it is. She is friendly and above all, WARM.
3. She is very helpful, she roams around the shop, making sure she assists even the elderly. She does not remain at her station like a zombie, when she sees she is more useful elsewhere.
4. She has good communication skills. Her English is very good for her position and what is usually expected from a guard.

If you are to promote anyone at Guard Alert, please highly consider her. Economic challenges may affect Guard Alert but she deserves an increment.

I am a lady, and usually ladies do not get along easily. But I like her and that's my story.

Appeased Regards,

Chiko Chipunza



Good Job

Guard-Alert guards always add value to the contract where they are stationed. **Lance Corporal Maringe**, deployed at one of our contracts, meticulously checked the contents of a vehicle which was destined for a delivery in Mutare. He noticed that there was a discrepancy between what was loaded and what was written on the outgoing load slip. This would have caused an inconsistency in the stock levels if the truck had gone with an overload. A job well done on this observation.

Laughter 😂

Jokes

Laughter is the best medicine-

Q. How do you get a mouse to smile?

A. Say cheese!!



Get inspired

Problems are not stop signs, they are guidelines. *Robert H. Schuller*

It does not matter how slowly you go as long as you do not stop. *Confucius*



IMPORTANT NOTICE

Help us keep your account up-to-date

We are having difficulties in tracing payment on our bank statement. In order for us to be able to reconcile our accounts we need the following from you:

1. Put your account reference number on the deposit
2. Please send proof of your payment to accounts@guardalert.co.zw for all Guard-Alert payments and to billing@gae.co.zw for all Guard-Alert Electronics payments.