



## GUARD-ALERT REACTION NEWS

### JULY 2018

Dear Valued Clients

Below is the reaction report for the month of July covering featuring several cities. We have tried to select instances which highlight certain aspects relating to security. Of note is the need for premises to have outside sensors or if not possible for doors and windows to have contacts. It is better that the thief is detected before they enter the property rather than when they are already in the house or premises as some thieves are now turning violent. Please contact our capable GAE team for an assessment of your property and a quotation. Contact us on [simmensa@gae.co.zw](mailto:simmensa@gae.co.zw) or telephone 08677007450 for more information.

### Reaction News

#### Harare

On **11/07/18 at 0309hrs** an alarm signal was received from a domestic property in Mandara. Upon the of the reaction crew, they discovered that the kitchen door had been broken open. Nothing was stolen as the intruders ran away when the alarm sounded.

On **14/07/18 at 2136hrs** an alarm signal was received from a residential property in Tynwald South. The controller called the client to establish the reason for the alarm triggering. The client requested for an ambulance as members of his family needed urgent medical assistance as they had become unconscious due to lack of oxygen as they had fallen asleep whilst warming themselves with a charcoal heater. The ambulance attended and the members of the family were taken to the hospital.

On **31/07/18** at 0142 an alarm signal was received from a commercial property in Eastlea. The reaction crew was dispatched and upon arrival the crew together with the caretaker checked the premises. They discovered that the reception door had been forced open. The thieves ran away when the alarm sounded and nothing was stolen.

## **Marondera**

**On 07/7/18 at 21 59 hrs** a burglary SMS message was received at the control room and the Response team was dispatched to a supermarket in the CBD. The reaction team discovered that the intruders had cut the padlocks for the screen door and broke the door pane using a bolt cutter and subsequently gained entry into the shop. The alarm was triggered alerting workers in the next door shop. The robbers got into their Honda Fit vehicle which had no registration plates and drove away. The intruders abandoned various stolen items which were wrapped in a duvet blanket along the pavement values at \$2 217-00. Nothing was stolen

**On 07/07/18 at 22 55hrs** an alarm signal was received from a bar in Cherutombo area and the response team attended. They discovered that the activation was being caused by one of the double doors which had been left unlocked and was banging open and shut. The key holder was advised and he came and locked the door. The client was very happy and he encouraged our response team to maintain the standard as shown.

**On 09/07/18 at 02 28 hrs** an alarm signal was received from a residential property in Ruzawi Park area. The Reaction team attended and discovered that an intruder had jumped over the durawall which did not have either a razor wire or electric fence as a top guard. Nothing was stolen as the intruder fled when the alarm sounded.

**On 15/07/18 at 02 00 hrs** a company in the industrial areas was burgled by seven armed men who gained entry into the premises by making a hole in the fence. The armed guard of a competitor security company was grabbed when he was just coming out of the toilet and tied by robbers using a wire. The robbers who were wearing masks took the panic button and a pistol from the guard before he had a chance to press the panic button. They gained entry into the building through the roof and disconnected all phones and cut the power cables which supplied power to the SMS module alarm system. They stole the back-up battery and vandalized the alarm control panel. The thieves used dynamite to blow open the safe and stole a few items valued at \$100 including \$21 cash which was in the safe. The alarm did not send SMS messages or activate since all cables were disconnected from power. No arrests have been made.

## **Gweru**

**On 01/07/18 at 0159 hours**, an alarm signal was received from a residential property in Mkoba 6. The response team was dispatched for investigations and reported that all was fine and nothing was stolen. The sound of the alarm scared away the thieves.

**On 05/07/18 at 0045 hours**, an alarm signal was received from a residential property in Athlone. The reaction team was dispatched to investigate and reported that all was in order. It was established that the thieves probably fled when the alarm sounded.

**On 06/07/18 at 1142** hours, an alarm signal was received at a residential property in Mkoba 2. The reaction team attended and found that the main entrance door was wide open. Investigations revealed that there was no one on the premises. The control room called the property owner who rushed to the house. It was eventually established that the property owner had not closed the front door properly and had forgotten to lock it as well. A thorough check revealed that nothing had been stolen.

**On 19/07/18 at 0342 hours**, an alarm signal was received from a commercial property in the light industrial areas. The reaction team was dispatched for investigations and reported that all was fine. The sounding of the alarm must have scared away the intruders. Nothing was stolen.\_

**On 24/07/18 at 2020 hours**, an alarm signal was received from a shop in the city centre. The response team was dispatched for investigations and reported that all was fine. The sounding of the alarm must have scared away the intruders. Nothing was stolen.

**On 28/07/18 at 0059 hours**, an alarm signal was received from a residential property in Windsor Park. The response team was dispatched for investigations and discovered that the intruder had broken the main entrance door and entered inside. He had opened the refrigerator and taken a packet of meat and an ice cream tub and placed both on the floor. On further movement in the house the thief was picked by a sensor which triggered the alarm. The intruder fled empty handed. Our crew made a report to the Police who attended at the point of scene. It was established that the alarm installed by a private contractor did not have a contact on the door which would have immediately triggered the alarm on entry.

## **Rusape**

**On the night of 17/07 /18** thieves broke into a Warehouse in Maungwe street industrial area. They stole goods valued \$ 2125 – 35 from the warehouse. The intruders gained entry through a hole which they made on the iron sheet wall. They then proceeded to break manager's wooden office by making a hole on the chip board without being picked up by the alarm sensors on the warehouse and office. It was obvious that the thieves had inside knowledge of where the sensors were located. The thieves went on to remove the alarm back up battery and search for money in the drawers and safe- fortunately there was no cash. Investigations revealed that the alarm had not been set the previous night.

## **Chinhoyi**

On **17<sup>th</sup> of July at 0300hrs**, an alarm signal was received from a domestic property in Orange Grove. The intruder broke the bathroom window to gain entry. On entry, the thief's presence was picked by the passage sensor resulting in the alarm sounding. The thief escaped through the bathroom window. Nothing was stolen.

## **Crime News**

## **Marondera**

During the night of **12/07/18** a break in occurred in Winston Park. Various electrical gadgets were stolen. The robbers assaulted the owner of the house severely and loaded items into one of his vehicles. The vehicle was recovered the following morning parked in the city centre. The premises had neither an alarm system nor a guard.

On **16/07/18 at 11 40 hrs** an intruder was seen by two employees at a boarding school carrying a Plasma television and two small bags. The employees tried to stop him but he escaped after threatened them with a knife. He left the Plasma television on the side of the road and hid the small bags in the bush. The two employees managed to recover the television and handed it over to security personnel. The bags were later recovered.

On **17/7/18 at 02 38hrs** thieves arrived at one of the Service Station in Macheke area and the guard on duty saw them trying to break open the cage where the generator is housed. The guard ran over to the manager's house to alert him. The manager called the police who attended the scene and detected the thieves walking away with the generator battery. The thieves dropped the battery and ran away when they saw the police approaching. Highlighted was the need for the guard on duty to have a panic button as this could have been an instant alerting of the Reaction team who could have contacted the police.