



GUARD-ALERT GAZETTE

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Total Security Solutions

Message from the CEO

Welcome to all our valued customers.

INFLATION

As we enter the second half of 2020 we are all hoping that Zimbabwe has been spared some of the terrible consequences of the Corona Virus that other nations in the world have faced. Many of the restrictions have been lifted and business, as we know it in Zimbabwe, is getting back to normal. Transport limitations have not been totally removed and most workers, especially those starting early shifts, are facing difficulties in reporting on time.

The newly implemented auction system has seen the official inter-bank exchange rate rise 150% in 8 days from ZWL25 to ZWL63 to one US dollar and even this is some way off the unofficial parallel rate. This huge devaluation in the inter-bank rate has led to yet further increases in all basic products, including commuter fees and basic food stuffs, leaving our employees struggling to sustain themselves on the wages we are able to pay.

We have taken the decision, in line with Government directives, to indicate charges in both US\$ and ZWL. The cost of a monthly 12 hour guard has been set at US\$400 (translated at the auction rate at the beginning of the month) which is well below the US\$715 charged before the local currency was reintroduced. Whilst this is a huge increase in local currency, we are worried that it may still not be enough to pay the guard a living monthly wage. The fact that his end of month pay is based on an exchange rate we are charging you at the beginning of the month, any large variation during the month will significantly reduce his earnings and we may be forced to review the position in the future. We will keep you informed of developments.

We have recently reintroduced our investigations department and taken it out of normal operations. We have appointed Mr Antony Mangezi who has extensive police experience to head this division up and we are sure that putting it under a dedicated manager will result in more efficient investigations and running of undercover operatives. Welcome to the team Antony.

In this issue you will find articles on both Home Security audits and Keeping your work place secure. These are both very pertinent, in the current economic and crime scenario we find ourselves in, I urge you to take cognisance of the contents.

The Guard Alert Group continues to expand and we are very proud and pleased to have been awarded, over the last 3 months, the guarding contracts for the following clients; Adlan Auto Spares, Dendairy, Donini Dry Cleaners, Faith in God Ministries, Ferts Seed and Grain (FSG), Hopic Investments, Mega Save, Merchandise Carriers, Mutare Bottling Company, Puma Energy, Sakunda Petroleum and Victory Tobacco Company.

We welcome these new clients and assure them, and all our existing customers, of our very best service and attention at all times.

Best Regards,

Richard Robinson, CEO

ANNOUNCEMENTS

It is with pleasure that we announce the recent appointments and promotions within the company. Congratulations to the following and we wish them well in their new positions.

Appointments

Mr. Vincent Chiwade – Finance Director - Mr. Chiwade (aged 35) is a Chartered Management accountant (CIMA qualified). He has 14 years experience in reporting, administration and leadership, taxation planning, capital raise, investments target screening and strategy formulation and implementation. His experience spans across the following industries; manufacturing, retail, asset management, fund accounting and security. Prior his appointed as Finance Director, he was the Finance Manager of Guard-Alert (Private) Limited with responsibility for all finance-related

activities and reporting having joined the company in 2017. Vincent has years of experience in senior finance roles having held at Ayrshire Metals Ltd (UK), TN Harlequin Luxaire (Pvt) Ltd and International Financial Administration Group Ltd (UK) in the accounting and finance departments.

Mrs. Annette Mavhurere – Administration Officer Operations - Mrs Mavhurere joined Minetech Zimbabwe (Pvt) Ltd on the 1st of December 2012 as a Personal Assistant to Operations Manager before her appointment to Administration Officer (Operations), a post she has held since the 1st of June 2020. Annette Mavhurere is a holder of a Diploma in Business Management and has several industry relevant certifications which include a Basic Security Guard Course, Basic Surveillance Course (CCTV) and the Guard Force Course.

Mr. Antony Mangezi – Investigation Manager - Retired Assistant Commissioner Mangezi joined Guard-Alert on the 15th of June 2020 as the Investigations Manager and is responsible for investigations both internally and externally. He also manages and supervises all undercover operations. He has extensive experience within the security industry having served in the Police force for 33 years. He holds several industry relevant qualifications which include diplomas in Police Studies, National Security, Disaster Management, National Defense, Conflict Transformation, Public Security and Securing Elections.

Obituaries

Guard-Alert Group extends its sincere condolences to the families of the following members of our guard force who passed away recently,

- Langton Muriro (Security Guard) had been working for Guard-Alert for 22 years at the time of his passing having joined the company in 1998. He died after a brief illness and is survived by a wife and four (4) children.
- Trymore Ngadze (Security Guard) joined Guard-Alert in 2010 and had been working for the company for 10 years at the time of his passing. He died after short illness leaving behind a wife and three (3) children.

- Donald Mawire (Security Guard) joined Guard-Alert in 2018 and had been working for the company for 2 years at the time of his passing. He was struck by lightning which resulted in his untimely death.
- Patrick Matizha (Security Guard) had been working for Guard-Alert for 11 years at the time of his passing having joined the company in 2009. He was involved in a car accident which led to his untimely death. Patrick leaves behind a wife and one (1) child.
- Forget Tembo died after a short illness leaving behind a wife and four (4) children. Forget had been working for Guard-Alert for 6

years having joined the company in 2014. The above mentioned were respected and trusted members of our company who will be missed by all who worked and interacted with them.

May the Lord rest their departed souls.

The Video Intercom



As a home or business owner, you need to be always vigilant. And for security reasons, you need to know who is at your door or gate before you grant them access. Unwanted surprises can be a risky affair. No unauthorized person ought to walk into your private home or office without your permission. It needs to be secured accordingly. Guard-Alert Electronics offers a solution that allows property owners to have discrete entry access control; the video intercom. This provides much needed security by enabling you to see the visual non-verbal cues of those wanting to gain entry into your premise which can announce someone with hostile or malicious intent. The video intercom is a stand-alone intercom system that manages the calls made at the entrance of your home or business. Visitors can make a call by pressing a button on an externally mounted terminal equipped with a camera and a speaker. When a visitor presses the call button on the video intercom, the camera is activated and the image of the person at the gate appears on the indoor monitor. As a host, you are able to view your caller and communicate with him/her through a receiver monitor.

The monitor has a door Unlock button which, when pressed, releases the gate/door for your visitor to gain access. You can opt to deny visitors access. If you suspect that your door caller is not a genuine person, you can quickly take the necessary security precautions after denying them access. This gives you a layer of protection not normally afforded.

A more sophisticated video intercom has an in-built memory that records the images of visitors with time stamps and dates which can be reviewed at a later date. This assurance of visual confirmation in knowing who is coming and going from the property lends confidence to the overall system in case of any unlawful entries.

In addition to this, infrared technology can capture images in the sunshine, overcast or night providing clear and unambiguous evidence if and when needed.

5 Reasons to Install a Video Intercom System

1). Security when you are around:

Video intercom systems provide additional security in that you will see who is trying to gain entry without having to answer the door first. In the event of an emergency, you have the time to call for help and give the vivid description of the caller.

2). Access restrictions in controlled environments:

Since video intercom systems have access control benefits, you can easily control who accesses which room or building. With a video intercom system, you will minimize the chance of someone pretending to be an authorized person while making the call.

3). Integration with other security measures:

You can integrate the video intercom system with other security measures like a keypad where the guest will enter a code or a biometric reader for accessing restricted areas.

4). Property value

Improving your premise's security gives you the benefit of better rates from your insurer. Thus, with the video intercom system, you can expect to successfully negotiate for better deals since you have taken the step to secure the premises greatly.

5). Theft-deterrent:

Most burglaries are opportunistic; that is, the burglar will not go through extensive planning in order to gain entry. Furthermore, installers can link your video system to an alarm system for enhanced security. There's nothing like a video intercom system to add convenience and safety at your front door or gate. You'll be able to see and hear who's at the front door without getting anywhere near it.

Remember: Security first! It starts at your gate, and it starts at your door! It definitely starts with you! Contact Guard-Alert Electronics for a quote today!

It will surely give you peace of mind for your desired office and home security.

Keeping your Workplace Secure



Nationwide, crimes against businesses are increasing and it is important to implement certain safety measures and procedures to ensure the security of your employees, property and equipment. Everyone has the right to feel secure in any environment they exist in. Here are a few workplace security tips to keep your business and employees safe:

1. Install a trusted alarm and security system- Be sure to install an alarm system that works for you. It is equally important to have a security system that includes cameras and access control. Contact Guard-Alert Electronics for custom made security systems tailor made to suit your unique requirements.

2. Know and manage your employees – Sometimes you need to secure your workplace from within. This includes eliminating employee theft by conducting proper background and reference checks. You should also ensure that your employees are properly trained in terms of workplace safety, security and emergency plans.

3. Control access to the building – All entrance and exit points to your workplace should be secured. A system should be in place where employees must swipe an ID card or check-in with security personnel before they can enter the workplace. A clear protocol should be developed for pickups and deliveries.

4. Protect your valuables – Proper locks and safes should be used when it comes to guarding your valuables. Access to your main server room should have limited access and remain locked at all times. Any money, financial documents, or other important items should be placed in a safe in which the combination is given to a few individuals.

5. Protect your workspace – while we strive for the office to be secure overall, it can be start by securing your own space. Lock your computer when you aren't sitting in front of your desk. Have a lock on your filing cabinets and/or drawers. Place your personal belongings in a secure area.

6. Secure technology – Make it difficult to steal information. Employees should not be able to copy any information and you can do so by disabling drives. In addition, printers can store a lot of information so be sure to clear the memory and any extra documents should be shredded.

7. Have a buddy system – If you have to work late, don't do it alone! Or, try not to. If you do not end up staying late, have a buddy system in place so that you aren't walking alone to your car at night. Or, if no one is left at work, ask security to accompany you.

8. Maintain proper lighting – Always make sure that you have proper lighting. Lighting is not only important for employee safety but also aids in security. Having proper, bright outside lighting could assist in securing the perimeter of your work building.

Creating a safe and secure environment for employees is the foundation that will lead and organisation towards business success. Adhering to the above workplace security tips will ensure the safety of yourself, others and the workplace itself.



Security Quiz

How secure is your company?	Yes	No
1. Do you control entry into your premises?		
2. Do you monitor on-site staff vehicles?		
3. Do you have an efficient identification system for staff and visitors?		
4. Do you have an alarm system?		
5. Do you know if your company is currently faced by fraud or stock theft?		
6. Does your receptionist know what to do if faced with an armed intruder?		
7. Do you have a security officer or member of staff dedicated to security?		

Score one point for every 'yes' answer and zero for 'no'.

7/7: A perfect score and you are congratulated for taking your security seriously. However, a score of 100% is not necessarily a sign of perfect security, because the need to be on guard, and to improve and update is constant. If you scored less than full marks, you may already be suffering losses that you don't even know about. Find out what other businesses in your line are doing about security, get in touch with us for a Security Consultation.



Our guards are always alert and on the look-out for potential crime. Let us look at a few instances where guards were vigilant in the execution of their duties resulting in major savings for our clients.

Attentiveness is a key characteristic a security guard should possess. On two separate occasions during the month of May, Security Guard Maphosa observed two customers taking goods from the shop while monitoring the CCTV. The accused persons were arrested at the exit point and handed over to the Police.

On checking product going out of a client's premises, Security Guard Fuzane discovered that there were uninvoiced goods. The manager was informed and the customer was asked to pay for the goods.

On the 4th of May 2020, Security Guard Mukono arrested employees for theft of company property. This led to the recovery of other stolen goods resulting in major savings for the client.

On 18 May 2020 and at around 11.55am, a Security Guard Nyamasiwa gave information leading to the arrest of a notorious shoplifter namely Neliah Musorowegomo and her accomplice.

The suspect, wanting to unlawfully remove groceries from the shop, had attempted to bribe Security Guard Faith who notified management leading to the arrest of the perpetrators.

Security Guard Wakasara is commended for thorough execution of his duties. On Thursday the 18th of June 2020, Wakasara arrested one Shadreck Kuzala for stealing a cylinder lock set at the contract where he is stationed. The accused was sentenced to four months imprisonment with the option of a fine.

Personnel profile



Mr – James Murakata
Human Resources Director,

This issue focuses on the Human Resources Director, James Murakata.

James Murakata was born and educated in Masvingo. He holds a Diploma in Human Resources Management and a Degree in Business Management and is currently studying for a Masters Degree in Business Administration.

Before joining Guard-Alert Security Group, Mr. Murakata held a number of senior positions in Human

Resources with Art Corporation Group. Mr. Murakata joined Guard-Alert in 1994 as Industrial Relations and Welfare officer and was later promoted to Group Industrial Relations and Welfare Manager. In 2002 he was appointed to the Guard-Alert Group of Companies board of directors and became the Group Human Resources Director a post he holds to date.

Mr. Murakata has been married to his wife Thandiwe for 37 years and the couple has four (4) children; three (3) of which have relocated to and are working in South Africa while one remains living and working here in Zimbabwe. Asked what his interests outside work are, Mr. Murakata stated that he is a devout Christian and who spends most of his free time participating in various church activities. He also enjoys gardening which he finds to be a fun and relaxing way to get in touch with nature.



Home Security AUDIT



Unfortunately, house break-in incidences are on the rise and while it's common for offences to take place at night, in reality your property can be broken into at any time of the day. One way to protect yourself is to make your home as secure as possible.

The best way to be sure your home is secure is to seek advice from a professional security consultant who will do an in-depth Home Security Audit to analyse your security and lifestyle safety requirements based on the conditions inside and outside your home, as well as your lifestyle and budget. You can also get a basic idea of your home's strengths and weaknesses by conducting a basic home security audit yourself. Here are a few things you will want to check for:

- Do you have security doors at all entrances and exits?
- Is there a viewer so you can see who is outside your front door?
- Do you have deadlocks on all entry/exit doors?
- Are there window locks on all windows?
- Do you have security screens on your windows?
- Are there warning stickers displayed at your property to deter criminals?
- Are your main entry and exit areas well lit?
- Do you have timers on your lights for when you're out after dark?

- Do you have sensor lighting in high-risk areas?
- Is your garage secure?
- Do you have a clear line of vision from outside to all doors and windows?
- Are your trees and shrubs trimmed?
- Do you have a security alarm fitted?

If you uncover any weaknesses in your home security, or even if you just want to make sure your home is as safe as possible, it's best to speak to an experienced security consultant. This is particularly important if you have previously been a victim of a break-in or theft.

A professional will be able to conduct a more in depth audit and identify any areas of weakness you've missed. They will also be able to recommend the most effective security measures so you can be sure you have an optimum level of protection. Guard-Alert can adequately protect you and your family; we will design and fulfil a plan that meets your individual needs.

Don't take chances with your home and family's safety. Take steps to improve your home's security and protect your property against damage or theft. Contact us today to feel safe again!

CRIME TRENDS

NATIONWIDE

The COVID-19 pandemic has left a lot of people without income. This, coupled with the current economic resulting which is characterized by a significant increase prices environment due to the liberalization of the monetary system is not making it any better. As a result, there has been an upsurge in both violent and petty crimes throughout the country.

There have been several reports where people have been attacked by criminals especially at month end. The criminals are targeting essential workers who haven't been affected by the national lockdown due to the COVID-19 pandemic. Targeted items are food stuffs, cell phones and cash, both local and foreign currency. In the case of cell phones, the victims are forced to give up their mobile money PIN codes before the criminals make off with the cell phone.

Drivers Beware! Motorists are warned not to give lifts to strangers as criminals now pretend to be genuine commuters. The criminals usually travel in groups of two to four people who pretend to be travelling independently. After travelling for a while, the criminals then produce weapons and threaten the driver and other passengers in the car robbing them of their valuables and in most cases dumping them in a remote area as the thieves use the car as their getaway vehicle. Some criminals have also devised a trick in which they cause a "minor accident" with a targeted car before robbing the owner.

On the flip side, commuters should also exercise extreme caution when boarding private vehicles. Innovative robber, pretending to be 'Good Samaritans', have devised new methods of stealing by targeting unsuspecting commuters. We, at Guard-Alert urge commuters to be discerning before using public and private transport vehicles.

On the 9th of May 2020 three (3) machete-wielding robbers raided a residential property in Penhalonga and robbed a couple of cash and household property worth USD6 000, before taking turns to rape the woman. The trio severely assaulted the man with a machete all over his body, before tying him with a rope. After raping the helpless man's wife (names withheld to protect the identity of the rape victim), the gang vanished into the darkness. The three are still at large and the police are appealing to members of the public with information on the three suspects to contact their nearest police station. Manicaland provincial police spokesperson, Inspector Tavhiringwa Kakohwa confirmed the incident.

On 10 May 2020, thieves broke into a commercial property. They forced entry through the front door by breaking the padlocks using a bolt cutter. Items stolen from the shop included several bottles of cooking oil, several packets of rice, a BP testing machine, airtime and a cell phone. The client had left the alarm not armed citing that there was no electricity. A report was made to the police the following morning and the accused are still at large.

On 2 June 2020 at 1630 hours one of our security guards arrested employee of this shop for theft of company property. On 5 June 2020 at 1104 hours guards arrested a Merchandiser at the same shop for theft of company property. Both matters were dealt with internally.

On 9 June 2020 at 1530 hours one of our guards arrested an employee for theft of liquid soap which was concealed under the accused's shirt. Matter was referred to management who dealt with the accused internally.

On 10 June 2020 at 0105 hours our armed guard who was on duty observed two intruders walking towards the main

building and ordered them to stop. The intruders however, failed to heed forcing the armed guard to fire a warning shot in the air causing the intruders to flee. Nothing was stolen.



On 11 June 2020 at 1730 hours our guard arrested an employee for food stuffs from the company. The accused was taken to Police.

While monitoring the CCTV on 12 June 2020 at about 0400, our guards detected a criminal entering the Store room through the ceiling. Police were then in and a search was conducted. The criminal was found hiding in the ceiling. The guards had to use a pepper spray to force the criminal out of the ceiling. The accused was taken to Police.

On 18 June 2020 at 1225 hours our guards arrested a cleaner for theft of company property which he wanted to smuggle out of the shop concealed in the rubbish. The accused was handed over to Police.

On 19 June 2020 at 1855 hours our guards together with the Warehouse Manager arrested a security guard from another security company for theft of 28 x50kg empty grain bags from the warehouse where accused was guarding. Accused was handed over to Police.

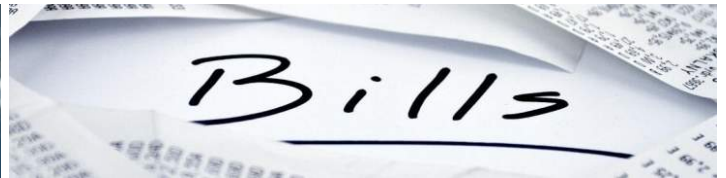
INSPIRATION

Smooth seas do not make skilful sailors. – African Proverb

Without inspiration the best powers of the mind remain dormant.
There is fuel in us to be ignited with spark. – J. Von Herder

The only way of finding the limits of the possible is by going beyond
them into the impossible. – A. Clarke

If you don't like something, change it. If you cannot change it, change
your attitude. Don't complain. – Maya Angelou



Help us keep your account up-to-date

We sometimes have difficulty in tracing which customer's payments are on our bank statement. In order for us to be able to reconcile our accounts we ask you please to:

1. Put your account reference number on the deposit
2. Send proof of your payment to accounts@guardalert.co.zw for all Guard-Alert payments and to billing@gae.co.zw for all Guard-Alert Electronics payments .

#COVID19

HOW TO PREVENT THE SPREAD

Wash your
hands
FREQUENTLY

