

GUARD- ALERT GAZETTE

Clients' newsletter

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...to the first edition of the Guard -Alert Gazette for the year 2012. Thank you for the positive feedback received on the past issues of the newsletter. This issue contains a feature of the SMS module, Guard-Alert's participation at SecureExpo and some crime news. Read on...



Get your SMS Module today

Guard Alert Electronics is currently offering SMS Rapid Response to complement its Radio link Radio Response System whose main advantage is that it is not limited by geographic spread and location unlike the Radio Link system.

This innovative product can therefore be used wherever there is telecommunication signal from any one of our three network operators, Econet, Telecel or Netone, Guard-Alert Electronics can respond effectively through SMS notifications, and you can be informed when your alarm has been activated or deactivated. The notifications can be programmed to be sent to selected recipients of your choice. Up to 8 contacts can be programmed to receive SMS Notifications and this means that not only Guard Alert, but the client and designated

individuals will always be aware of developments on site.

The SMS Module can also be installed into any existing alarm system, at a reasonable cost, ensuring that even when you are away from your premises you can benefit from the Guard-Alert Electronics Rapid Response service, giving you peace of mind.

How about when you don't even have an alarm system?

The SMS Module can be installed as a stand-alone SMS Panic Alarm system should you not have a full alarm system.

Guard Alert Electronics will install a fixed panic button, positioned strategically, which you can press when under duress or threat and the SMS comes through to our control room prompting us to dispatch a vehicle to your assistance.

So get a SMS-Based Rapid Response System installed today and enjoy peace and security.

Security Officers' Course

Date: 23-27 April

Venue: Sectra, Ardbennie

Cost: \$150 including teas and lunch

Target group: Those already in the security industry and want to advance their knowledge or even those who want to gain a general appreciation of the security industry.

For more information, contact Sectra on 2910907, 2920770 or email sectra@zol.co.zw

Guard-Alert at Secure Expo



Sales Rep, Mr Manyika points at one of the products at the stand

Guard-Alert security participated in the inaugural Security organisations' Exhibition, Secure Expo. The three day Expo held at the HICC in Harare, brought together a cross section of security companies to showcase what they had to offer individuals and corporate companies.

The first two days were dedicated to business and valuable contacts and potential business opportunities were identified. The last day gave the public an opportunity to view and use some of the electronic security equipment in a showroom setting, an opportunity which would not normally arise. The most popular products were CCTV which allows a user to view recorded images at a designated point post the event and also the video-phone intercom which allows the person inside the premises to view the person who will have rung the intercom in real time. Indeed, the Expo was viewed by the participants from the different companies as a successful event and no doubt, Guard-Alert will once again be participating next year.

Management profile



Mr Chamu Ngwerume joined Guard-Alert as Operations Executive- Harare with effect from the 1st of January. Mr Ngwerume has extensive experience within the security industry and joined Guard-Alert after his stint in the security industry in Zambia. He is a former founder Director of Catiss Security, and was previously a Director with Concept Security, Squad Security and Fawcett Security. Mr Ngwerume served as Chairman of the Security Association of Zimbabwe for a number of years, was Vice President of National Commercial Employers Zimbabwe, past President of Mashonaland Employers Association of Zimbabwe and also Executive Committee Member of the National Employment Council for Commercial Sector.

Guard-Alert guards- Always Alert

Our guards are always alert and on the look-out for potential crime. Let us take a look at a few of the Guard-Alert guards who have been vigilant in their duties and their work has resulted in the saving of hundreds if not thousands of dollars for Guard-Alert clients.



One of our guards at a farm in Glendale arrested an employee who had stolen a tyre from the workshop. The guard's sharp observations led to the arrest of the individual

Security Guard Chigere observed smoke coming from the workshop of the premises he was guarding. His quick action saved the company thousands of dollars as they were able to call the fire brigade which attended and minimised damage.

Guard-Alert guards are known for their honesty and **Guard Muketa** based in Magunje proved that belief to be true. The guard picked up \$800 which a customer had mistakenly left in a banking hall. He handed over the money to the branch manager who managed to trace the owner who was very grateful for the recovery of his cash

A shoplifter was apprehended by **Lance Corporal Ndoro** at a retail shop when he had stolen 2 bricks of 20 Madison cigarettes and 2 bricks of 20 Everest cigarettes. Keen observations led to the shoplifter being caught before he had left the shop.

The loss of gold ore at one of the mines where Guard-Alert has a guarding contract was prevented by **Guard Goronga's** vigilance. His thorough search of an employee as he left the mine led to the discovery of the gold ore hidden inside his gumboots.



Crime Watch corner

Companies beware. This could easily happen to you. A company in Harare had a break in at their offices one night last month and lost substantial stock. Some people came to ask the security guard on duty at their premises for water because their car had a radiator problem. After being helped they gave the security guard a bottle of juice and a pork pie as a thank you. When the day guard came the night guard was fast asleep and the whole place was ransacked. The company lost 4 laptops, an ipad, cameras and cartridges.

Investigations revealed that the guard was drugged and the police have said a number similar cases have been reported of late.

Conmen are on the prowl so beware. One day a man came to a company's offices and requested for \$800 for the purchase of petrol on promotion and he claimed he had been sent by one of his directors. Investigations then showed that the guy was a con artist and the police were called and he was arrested. So beware.

...Crime Watch

Reports have surfaced of a gang operating in the Chinhoyi- Karoi area, known as the Loitering gang. They are said to be made up of three males and one female. On getting to the office reception, the lady asks for the manager's office. Once settled in the office, the other gang members appear at reception and ask to join their colleague. In the office, they hold up the manager at gunpoint and immediately disconnect all the phones so that he or she cannot call for help. After ransacking the office of valuables, they leave quietly after threatening the manager not to call for help immediately. So beware, advise your reception and security to be discerning of who they let into company offices.

Also in Chinhoyi, the Finance Manager's office of a prominent bank was broken into and computers were stolen. A guard at another complex was tied up and beaten up. The thieves however did not get away with anything

Watch out for these crime spots

Corner Simon Mazorodze and Willowvale Road- Motorists and pedestrians are at high risk of being attacked and robbed

NSSA (Central Avenue and Sam Nujoma Street)- commuters seeking transport to the Northern suburbs fall prey to robbers particularly in the late hours of the days

Seke Road- both commuter and car owners fall victim to purported private vehicle lifts and commuters respectively

The following areas are the reported "hot areas" for smash and grab crime. The areas are: **Kirkman Road/ Harare Drive, Kirkman road/ Tynwald Road, Borrowdale Road/ Whitwell Road, Churchill Road/ College Road, Bishop Gaul/ Rotten Row**, all intersections going to the airport, **Cork road/ Sam Nujoma Street, Samora Machel/ Rotten Row** and **Paisley/ Lytton**.

Thieves take advantage of cars which slow down and stop to give way at intersections and railway crossings. The thieves smash windows and grab whatever is within sight and take off. Drivers should therefore beware and always keep valuables, handbags, laptops out of site or in their car boots. Drivers and pedestrians should take note that crime is not restricted to the above areas only but can happen anywhere. It is important to be observant at all times and guard against crime

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We would love to hear from you...

Please give us feedback on what you think of this first edition of the newsletter. Please send your comments to guardalertpr@zol.co.zw or call on 754291-5 ext 244